Maximizing Innovation Through M&A: Recognize and Incorporate Each Type Throughout the Deal Lifecycle

Innovation Opportunity	Characteristics	Starter Questions	Impact
I - Game Changer	 Finding "white space" in evolving domains Sourcing and adapting completely new ideas from outside the norm 	 Does the target company track market discontinuities to find white space to make a dent in the universe? Are they comfortable working with uncertainties? 	 Fundamental Owning a shift in how the industry operates It wasn't the i-Pod, it was i-Tunes
II – Market Changer	 Enhancing products / services Sourcing and adapting ideas from in-house experts Augmenting known outcomes with a refreshed business model 	 Is innovation only about R&D and new products & services? Does the target know how to innovative business models driven by customers? 	 Sustainable Differentiation because customers love it The genius bar was genius!
III – Work Changer	 Continuous improvement Sourcing and adapting ideas from everyone, everywhere Meeting predictable outcomes: better, faster, cheaper 	 Are operations dictated by unquestioned orthodoxies? Is there a culture and innovation capability that releases ideas from everyone, everywhere? 	IncrementalContinuous, and worthwhile?On floor i-Phone invoicing at the Apple store

© Bud Taylor, 2013. All rights reserved. This content is the intellectual property of Bud Taylor, CustomerDrivenChange.com, and may not be copied, modified, sold or otherwise used without permission.