Culture – An Integrator's Model



Norms and expectations as driven by...

Symbols & Strategies

Examples Include:

- Enterprise vision, mission, value statements
- Brand identity and employment value proposition
- Business model & operating strategy
- Physical atmosphere and work environment

Work Processes & Protocols

- Decision styles, power & authority
- Involvement, access to information
- Spending authorities
- Work-life practices, "clock-speed"

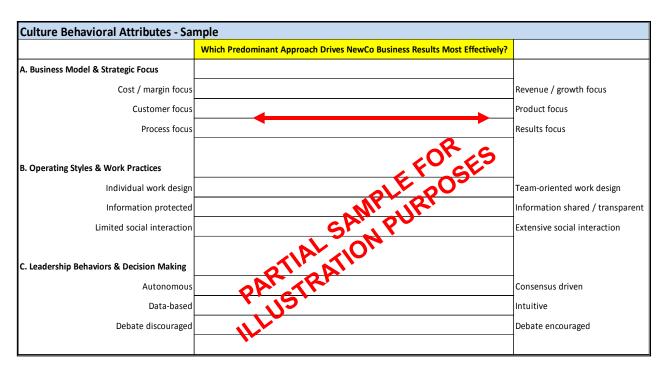
Core Values, Beliefs
& Behaviors

- What ACTUALLY gets rewarded
- Leadership behaviors
- Response to crisis events
- History -- "Legends & Lore"
- Desired vs. actual behaviors



Getting to the "True North" of culture:

What is each company's current predominant approach or viewpoint?



Which attributes, values & behaviors drive desired results most effectively?

